

## Frequently Asked Questions About



### *What is EZpay?*

EZpay is a simple monthly payment program designed to increase the affordability of Passport memberships for individuals and families.

### *How does it work?*

#### **Billing**

There are no bills to keep track of, no checks to write. Your credit card is automatically billed every month for 12 or 24 months.

#### **Early Payment**

If you want to pay off your entire EZpay account before the 12- or 24-month period is over, you can do that at the park or by calling 1-888-800-5447.

#### **Cancellation**

You may only cancel your EZpay account after your 12- or 24-month commitment period has ended.

### *Do I need to renew my EZpay account when my initial membership term ends?*

Nope. We like to keep EZpay easy. You'll automatically roll over to a month-to-month membership that can be cancelled at any time.

### *Are there any finance charges connected to EZpay?*

No. EZpay is a courtesy service intended to make Passport memberships at every level affordable for everyone, so we refuse to charge interest or finance fees.

### *Will my monthly payment ever increase?*

Not during your initial membership term. As a matter of fact, EZpay is a smart way to lock in at current pricing. If we need to increase your payment after that, you'll be notified and offered the opportunity to cancel.

### *Can I make changes to my membership after signing up for EZpay?*

Absolutely. Just visit the park or call 1-888-800-5447. Here are some guidelines for changes:

#### **Upgrades**

You can switch to a higher value Passport at any time. We'll simply increase your monthly payment and issue you a new card. You can also add parks and/or additional members at your current level, with your monthly payment being adjusted accordingly.

#### **Downgrades**

You can only remove parks or switch to a lower value Passport after your initial membership term has been completed. The same applies to removing members from your account.

#### **Credit Card Changes**

If you switch credit card companies or if your credit card is lost/stolen, you can change the credit card number on your account at any time.

For more information or to sign up for EZpay, call us at **1-888-800-5447**.